



UNIT 1002 –SUSTAINABLE PROCUREMENT, SUPPLY CHAINS & VALUE ADDED ACTIVITIES

(1 DAY)

Target Audience:

Individuals who are new to a customer or supplier-facing role. This Unit is suitable for paper merchants, print buyers, paper agents, estimators and publishers.

On completion of this Unit delegates should be able to:

Life Cycle Assessment:

1. Describe and apply the principles of Life Cycle Assessment.

Sustainable Procurement:

2. Identify drivers for a sustainable procurement policy;
3. Describe the benefits to the organisation of a sustainable procurement policy, and
4. Identify which products comply with recognised social and environmental standards.

Supply Chain:

5. Explain the principles of Supply Chain Management within the paper supply chain;
6. Identify demand drivers in the supply chain;
7. Identify common causes preventing optimisation of supply chain performance, and
8. Describe the benefits of an integrated Supply Chain.

Value Chain:

9. Identify opportunities to develop value added activities as part of a customer relationship management approach;
10. Make immediate improvements in customer satisfaction throughout the customer facing process.

Units 1001 – 1004 form The Core Programme